

Dear CAMRA Member

Colchester & N E Essex CAMRA would like to invite you to help us celebrate the 19^h Colchester Real Ale & Cider Festival, taking place between Tuesday 1st & Saturday 5th June 2004, at Colchester Arts Centre.

Last year's festival was another great success, again in no small part due to everyone who volunteered their time. Yet again, we desperately need YOUR help – even a couple of hours would be greatly appreciated, especially during the setting up on Bank Holiday Monday and clearing up the following Sunday. A few extra pairs of hands on Weds, Thurs & Fri afternoons would also be useful, and Thurs and Fri evenings are always busy. For those who prefer (relative) peace and quiet, we are only having music on Tuesday night this year. Just to prove that we'll even resort to bribery, we will provide a pub lunch for anyone who helps us knock down on the Sunday, and staff beer vouchers after the cricket match against Ipswich CAMRA on Saturday 3rd July, but see me or the website for details.

If you can help at any session, please complete and return the form below. Copy your times to the sheet overleaf, which also gives general staff information.

Many Thanks for your help.

Dave Nunn, Beer Festival Organiser

Tel: 01206 769882 (home/work) E-mail:bfocolchester@colchestercamra.org.uk

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Please detach and return the completed form to: Dave Nunn, 3 Nunns Road, Colchester CO1 1EJ

NAME:..... CAMRA Mem No:.....

ADDRESS:.....

TELEPHONE:.....(home);(work/mobile)

Have you worked at a CAMRA Beer Festival before? Y / N Is there any job you would prefer to do?
Door Y/N. Bar Y/N. Cider Y/N. Foreign Beer Bar Y/N. Washing Up Y/N.

E-Mail: If you would like to be

advised of future branch meetings, social events etc by E-mail, please tick here:

Please tick sessions you wish to work	Morning from	12 noon - 3pm	3pm - 6pm	6pm - 9pm	9pm - midnight
BANK HOL MONDAY 31 ST MAY Setting up from 8am					
TUESDAY 1 ST JUNE Setting up 9am, open 6 - 11pm	9am				
WEDNESDAY 2 ND JUNE Open 1145am - 11 pm	10.30am				
THURSDAY 3 RD JUNE Open 1145am - 11pm	10.30am				
FRIDAY 4 TH JUNE Open 1145am – 11pm	10.30am				
SATURDAY 5 TH JUNE Open 1145am – 11pm	10.30am				
SUNDAY 6 TH JUNE Knock down from 9am	9am – 1.30pm. Free Lunch at the pub for all who help!!				

STAFF INFORMATION (boring but essential) – PLEASE READ!

Thank you for volunteering to help at this year's festival. When you arrive, please ask for **Dave Nunn** for allocation of duties. Please read the Health, Safety and Hygiene guidelines and Fire Regulations, which are posted at various locations around the venue. This is basically all common-sense stuff, but very important. If you can help with the setting up and knocking down phases on Monday and Sunday, please wear heavy boots and gloves, if possible.

To show our appreciation for your assistance, all staff may purchase drinks at a discount - 50 pence for a pint (or half) of ale and cider. Discounts will also be available for bottled beers. Please note, however, that discounts apply **only** to those wearing staff badges, and **not** to their friends, families, pets etc.! Soft drinks are free to staff and customers.

Please remember that we are here to promote real ale and the aims of CAMRA. This includes ensuring that no-one gets short measures - all our glasses are oversized, with clear pint and half-pint marks. A measure should be drawn so that the liquid just reaches the line, with the head as a bonus, not part of the pint. If anyone wants to sample a drink before buying, pour a half-inch or so into their glass, but watch out for anyone who thinks they can drink their way through the festival for free in this fashion! If anyone complains about beer quality, just change it - but again be aware of the 'clever' types who only complain after they've drunk most of it! In general, though, the customer is always right, even if they're wrong! If anyone wants to drink out of their own glass or tankard which you suspect holds much more than a pint, use a spare measured glass (**not** the one you're drinking from!) and pour it into theirs.

Do not serve alcohol to anyone who is, or who you believe to be, under 18 years of age.

Any questions, if a barrel needs changing/tipping, or if you simply want a break, please speak to **Nigel Mullender** (Bars Manager), **Trev Johnson**, myself, or any committee member.

Finally, many thanks again for your assistance - and don't forget to enjoy yourself.

Dave Nunn, Beer Festival Organiser. Telephone 01206 769882 (home/work) 07985 662404 (mobile)
e-mail: bfocolchester@colchestercamra.org.uk

Your record of sessions you have agreed to work	Morning from	12 noon - 3pm	3pm - 6pm	6pm - 9pm	9pm - midnight
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